



## Parental/Carer Code of Conduct Policy

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### Responsibility.

At The Lenches Pre-school we believe staff, parents and children are entitled to a safe and protective environment. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the Pre-school.

### Aims:

- That all members of the Pre-school community treat each other with respect Expectation.
- That adults set a good example to children at all times, showing them how to get along with all members of the Pre-school and the wider community
- That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
- Physical attacks and threatening behaviour, abusive or insulting language verbal or written, to staff, committee, parents and carers, children and other users of the Pre-school premises will not be tolerated and will result in withdrawal of s Pre-school place.
- Any parent who is asked to leave the Pre-school premises will have the right to appeal the decision by writing to the Chair of committee, please note that incidents of rudeness will be logged with the committee

### Types of behaviour

Behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the Pre-school community:

This is not an exhaustive list but seeks to provide illustrations of such behaviour:

- Shouting, either in person or over the telephone
- Inappropriate posting on Social Networking sites deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating , e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting e.g. slapping, punching or kicking
- Spitting

- Racist or sexist comments Unacceptable behaviour may result in the Police being informed.

The Pre- school reserves the right to take any necessary actions to ensure that members of the Pre-school community are not subjected to abuse.

It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on Pre-school premises. The police may be called to assist in removing the person concerned. Pre- School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into Pre- school.

**Responsibilities:**

It is the responsibility of the management and Chair of the committee and review this policy.